



FACTORY DIRECT FIRMWARE UPGRADE

LiTen Up Technologies, Inc.
27850 Irma Lee Circle, Suite 106
Lake Forest, IL 60045
support@myQBOT.com

~ FOR CANADIAN CUSTOMERS, Page 1 of 2 ~

Dear Valued Customer,

Thank you for your interest in upgrading your Version 1 QBOT to Version 2! We hope you'll find the improvements a valued addition to your machine quilting experience.

Here are a few suggestions for shipping your QBOT to LiTen Up Technologies, Inc.:

1. If your QBOT has not been updated to Version 1.31, please do so prior to shipment. See www.myqbot.com for instructions.
2. When preparing your shipping documents, indicate that you are shipping it "Free Domicile."
3. Mark the package as follows:
Declaration of Contents - (1) QBOT sewing machine accessory valued at \$1800 USD (\$2000 Canadian Dollars). This QBOT is being returned for warranty repair and operational enhancement to avoid the need for future repairs. The cost of this work, excluding shipping, is \$104.95 USD. After the work is completed, this QBOT will be returned to the customer in Canada. LiTen Up Technologies, Inc. will charge the customer \$104.95 USD + shipping prior to return shipment.
4. We recommend insuring the QBOT for \$1800 USD (\$2000 Canadian Dollars).
5. If LiTen Up Technologies, Inc. should receive a bill for the charges, including brokerage fees, the customer's credit card on file will be charged for those fees. This should not be an issue if the QBOT is shipped "Free Domicile" and includes the terminology above.

Again, thank you for choosing this upgrade.

Sincerely,
QBOT Team



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To obtain the Factory Direct Firmware Upgrade to Version 2, send us:
1. This form, completed in its entirety (reserve a copy for your records);
2. Your QBOT brain ~ Do not send any accessories such as SD card, cables, etc.

Name: _____

Dealer
 Customer

Dealership/Store
where purchased: _____

Date: _____

Ship To Address: _____

If the Bill To Address for the credit card is different from your delivery address, please include it as well.

Phone Number: _____

E-Mail Address: _____

QBOT Serial Number: _____

QB

found on back of QBOT

Visa/Mastercard: _____

Exp Date: _____

3-digit Security Code _____

Signature: _____

- **The QBOT Firmware Upgrade is \$104.95 (USD) plus return shipping. Customer is responsible for duty/customs, brokerage, taxes, or other associated fees.**
- **Do not send any accessories (SD card, cables, cords, etc.); send Ver. 1.31 QBOT brain only.**
- **Return shipment of QBOT will be in alternate packaging; we regret we cannot return the inbound packaging/box.**
- **Return shipment will be made via UPS; therefore we cannot accept a PO Box address.**
- **Credit card information MUST be included on this form. Failure to provide all required information will result in a delay.**

Submission of this form serves as acknowledgement of above terms.